



Scheduling, Cancellation & Office Policies

CONSULTATIONS

Our consultations are complimentary. Please notify us no less than 24 hours if you need to reschedule or cancel your consultation.

RESPONSIBILITY

As a recipient of our services you are responsible for the charges associated with the services you receive.

METHODS OF PAYMENT

Cash, Cashier's Check. Credit Cards: Visa, MasterCard, Discover, American Express and Debit cards.

COST OF SURGERY

The cost of your surgery is determined on the day of your initial consultation with our treatment coordinator. This cost is all-inclusive. The quote is good for a period of (3) three months.

SCHEDULING DEPOSIT

- A \$1,000 deposit for all procedures will be taken at the time of scheduling to secure your appointment.
- All balances must be paid on the day before treatment. No procedures will take place until treatment is paid in full.

TREATMENT OF COMPLICATIONS

The practice of medicine and surgery is not an exact science. Although good results are anticipated, there can be no guarantee or warranty, expressed or implied, by anyone as to the actual results that you may get. Surgical revisions and/or other medical treatment or management of problems and/or complications may be required. These will result in additional charges for which you will be responsible.

If any touch ups are needed there will be a modest fee for set-up, sedation, materials and medications used. The procedure itself is performed without doctor's charges. In case of Botox we always apply a determined number of units per area that in some patients might

not be enough. In case of need for extra doses of Botox a charge per extra units will be assessed.

The majority of patients undergoing a second liposuction surgery do so because they are so pleased with the results of the first one that they want additional areas done. If further liposuction procedures are needed to achieve your goal or are recommended by the doctor prices may vary depending on the areas.

RESCHEDULING OF TREATMENT

If given at least 72 hours notice, there will be no fee associated with rescheduling of treatment. If fewer than 72 hours notice is given, there will be a \$1,000 rescheduling of room fee added to cost of treatment.

CANCELLATIONS AND REFUNDS

Scheduling surgeries, requires careful planning and coordination between our staff. In addition, special medical instrumentation is prepared and sterilized for each individual procedure. Therefore, please understand the importance of respecting our "Fifteen day Cancellation Policy" which entails the following (when it applies):

- Cancellations made 8-15 days prior to surgery/procedure date will result in forfeiting your deposit.
- Cancellations made less than seven (7) business days from your date of surgery will result in 50% charge of the total surgery/procedure fee. (Including, laser procedures, injectables, etc.).
- Cancellations one day before or on the day of the procedure will forfeit entire balance paid.

A 3% or a minimum \$35.00 service fee will apply to the total amount paid on any cancellation or rescheduling of an appointment.

LOST ITEMS

We are not responsible for lost, stolen or damaged items. Feel free to maintain your belongings in your personal custody during your appointment.

PRICING & OTHER CHANGES

Pricing, policies, product and services offered are subject to change at any time without notice.

There will be no refund for services already provided.